

KTB PAYMENTS THROUGH E-CITIZEN PAYMENTS PLATFORMS

Kenya Tourism Board (KTB) notifies all its customers that all payments including exhibition participation fees are to be made through Government e-citizen platforms. This is in line with the Kenya Gazette No. 16008 of 2022 and the Presidential directive designating the use of **Paybill Number 222222** as the Government single mobile money payment platform.

Payments to KTB through mobile money platforms shall only be made through the Government Paybill Number 222222. Further, payments to KTB can also be made through **direct cash deposits at the KCB bank and online transfers through RTGS** but must comply and align with e-citizen platforms directive. KTB will issue invoices with e-citizen reference for each specific transaction. With the e-citizen invoices, customers will use the E-citizen document references to make their payments using their payment platform of choice as highlighted above.

Below are the payment methods and steps for successful payment transactions:

1. Mobile Money

- Step 1- Open the Mobile Payments Application
- Step 2. Select Paybill
- Step 3. Paybill Number 222222
- Step 4 Key in the E-citizen Reference Number XXXXXXX
- Step 5 Put in the amount
- Step 6 Key in your Pin
- Step 7 Finish the payment

2. Bank Payments

- Step 1- Visit any Bank Branch
- Step 2. Request to make eCitizen payment.
- Step 3. Provide eCitizen reference number: XXXXXXX
- Step 4. Teller will process the payment and issue a receipt to customer

3. RTGS

- Step 1. Bank: KCB
- Step 2 Account Name: ECITIZEN COLLECTION ACCOUNT
- Step 3. Account Number: 1311863427
- Step 4. E-citizen Reference Number YXJVBYL
- Step 5. Amount

Note:

- a) Please note that e-Citizen does not accept EFT Payments (ensure you chose RTGS)
- b) The amounts paid must match the amount in the e-citizen invoice
- c) E-citizen accepts Kenya Shillings (KSHS) and United States Dollars (USD)

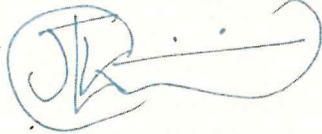
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- d) E-citizen does not accept payments in other forex currencies. Any invoice denominated in forex currency other than USD will be translated to USD or Kenya Shillings. An e-citizen invoice will be raised in Kenya Shillings or USD

For further information, please email finance@ktb.go.ke.

A handwritten signature in blue ink, consisting of stylized initials 'JC' followed by a long horizontal stroke that loops back to the left.

JOHN CHIRCHIR, HSC

AG. CHIEF EXECUTIVE OFFICER